

# Passenger advice

## Day Tours & Excursions



Coronavirus  
COVID-19

**BAKERS  
DOLPHIN**

EXPERTS IN COACH TRAVEL, SINCE 1889

By choosing to travel with Bakers Dolphin you can be sure that your comfort, safety and wellbeing is always at the very forefront of everything we do. We are delighted to now resume some travel opportunities for our loyal customers and with our constant focus on our duty of care for passengers and staff we have put in place measures to make sure you can travel safely onboard our coaches.

Here's how we are making your journey with us Covid-19 secure:



### Cleaning

We have implemented new and enhanced cleaning regimes. Our vehicles are cleaned as necessary throughout the day, which includes disinfection of key touch points and high contact areas. Antiviral fogging procedures are undertaken each day.



### Drivers

Where possible, our drivers will disembark when passengers are entering and exiting the vehicle to minimise any unnecessary interactions. When drivers cannot disembark the vehicle, they will wear a visor.



### Boarding

Passengers will be required to load rear seats first and leave the vehicle in the reverse order to avoid walking past sitting passengers.



### Face coverings

It is mandatory for customers to wear face coverings (preferably face masks) as per government advice. We also supply our drivers with personal protective equipment where necessary.



### NEW Purifying Air Filters

Our new air filtration systems will regularly purify the air on-board the vehicle throughout your coach journey.



### Hand Sanitiser

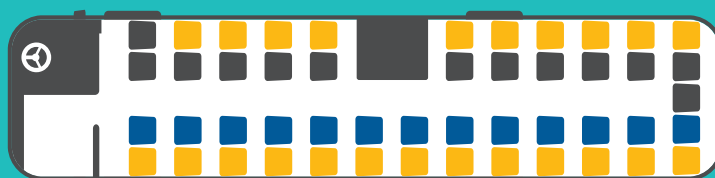
Hand sanitiser dispensers have been installed on-board our vehicles for both driver and passenger use. Please ensure that you clean your hands upon boarding and alighting the vehicle.



### On-board facilities

Our on-board toilets will remain open for emergencies only and will be cleaned regularly using fogging and antiviral solutions. Unfortunately, we cannot allow the consumption of food or drinks on our vehicles at this time.

## Reduced vehicle capacity



To comply with the Government's one metre+ guidance we will be operating all coaches with a reduced seating capacity and fewer passengers to ensure social distancing.

 Seat available  Seat is NOT available

 Seat available member of the same household

## Safe distancing



When waiting for your coach keep a 2m distance from others in the queue when possible to do so.

Thank you for your co-operation and support with these important guidelines.

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